



An easy way to save on prescriptions

As a WellCare member, you can save money on prescriptions that you take on a long-term basis. By using WellCare's mail-order service, you can purchase a 3-month supply of your prescription medications for a reduced co-pay.

Saving money isn't the only reason to use our mail-order pharmacy service.

- **It's easy**—You can place your order with two simple steps.
- **It's convenient and confidential**—Usually a mail-order pharmacy order will get to you in no more than 14 days. No more waiting in lines at the drug store.
- **It's accurate**—Your order is personally handled by registered pharmacists.



Follow these simple steps to get started

Step 1: Ask your doctor to prescribe the maximum days' supply (93 days) plus refills for up to one year. If needed, you can get a short-term supply at your local pharmacy while you wait for your mail-order supply to arrive.

Step 2: **Complete and return** the registration form, along with your new prescription(s). You can either mail this information to P.O. Box 31422 Tampa, FL 33631-3422 or ask your doctor to fax your prescription(s) and completed form to **1-866-892-8194**.

Refills are easy too!

- Just call **1-866-892-9006**
(TTY/TDD: **1-866-507-6135**)
Monday–Friday, 8am–7pm Eastern.



Customer service you can count on

- You can speak with a pharmacist, check the status of an order or even reorder your prescription(s) by calling **1-866-892-9006** (TTY/TDD: **1-866-507-6135**, Monday–Friday, 8am–7pm Eastern).
- Standard shipping is free. Your medications should arrive within 14 days.
- You can request for overnight delivery for an additional fee.
- Visit www.wellcarepdp.com for more information or to print a copy of the order form.

You also should know...

- Mail-order service is most efficient for maintenance medications. Prescriptions to treat acute or short-term conditions, such as infections should be filled at your local network pharmacy.
- You may only get medication quantities authorized by your doctor.
- If you need a specialty medication, please call us toll-free at **1-866-458-9246** (TTY/TDD: **1-866-507-6135**), Monday–Friday, 8am–7pm Eastern.
- WellCare uses a formulary. You may be able to get Extra Help to pay for your prescription drug premiums and costs. To see if you qualify for getting Extra Help, call 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. You can also call the Social Security Administration at 1-800-772-1213 (TTY 1-800-325-0778) between 7am and 7pm Monday through Friday, or call your state Medicaid office.

A Medicare-approved Part D sponsor.

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