

Prescription Drug Extra Help Checklist

Did you get Extra Help—Low Income Subsidy Assistance—paying for your prescription drug costs in 2011? To get assistance again this year, you must apply for recertification. Or maybe you already get Extra Help in 2012, but your co-pays and premiums are higher than expected. In either case, you can submit copies of your Best Available Evidence to WellCare.

Best Available Evidence are documents that show you qualify for Extra Help. Once WellCare validates the Best Available Evidence with Medicaid/Medicare, we will update your Low Income Subsidy Assistance status as quickly as possible.

Documents that show you qualify are listed. Please send a **copy** of one or more documents from the checklist, and mark the documents you send. (Include this checklist as well.) To view examples, please visit www.wellcarepdp.com.

- Medicaid card that includes name and eligibility date
- Social Security Administration (SSA) award letter to determine eligibility for full or partial subsidy
- A state document or electronic enrollment file that confirms active Medicaid status
- Screen print from your state's Medicaid system showing Medicaid status
- Other documentation provided by your state showing Medicaid status
- State document showing Medicaid payment for a full calendar month
- Screen print from your state's Medicaid system that shows Medicaid paid for a stay of at least a full calendar month at an institution
- An Important Information letter from SSA confirming automatic eligibility for Extra Help
- A remittance from the facility showing Medicaid payment for a full calendar month
- A copy of a state document that confirms Medicaid payment to the institution for a full calendar month
- A state-issued Notice of Action, Notice of Determination, or Notice of Enrollment that includes the beneficiary's name and HOME AND COMMUNITY BASED SERVICES (HCBS) eligibility date during a month after June of the previous calendar year
- A state-approved HOME AND COMMUNITY BASED SERVICES (HCBS) plan that includes the beneficiary's name and effective date beginning during a month after June of the previous calendar year
- A state-issued prior authorization approval letter for HOME AND COMMUNITY BASED SERVICES (HCBS) that includes the beneficiary's name and effective date beginning during a month after June of the previous calendar year
- Other documentation provided by the state showing HOME AND COMMUNITY BASED SERVICES (HCBS) eligibility status during a month after June of the previous calendar year, or,
- A state-issued document, such as a remittance advice, confirming payment for HOME AND COMMUNITY BASED SERVICES (HCBS), including the beneficiary's name and the dates of HOME AND COMMUNITY BASED SERVICES (HCBS)

Fax or mail the **copies** of your Best Available Evidence along with this checklist to us. Please include your name, subscriber ID and phone number so we may contact you directly with any questions on the documentation that is received. Fax directly to our enrollment team toll-free at 1-866-889-8241

or Mail to:
WellCare
Attn: LISOVR
P.O. Box 31411
Tampa, FL 33631-3411

If you have already submitted copies of your Best Available Evidence and believe you are eligible for even more Extra Help, please call Customer Service at 1-888-550-5252 (TTY/TDD: 1-888-816-5252) Monday–Sunday, 8am to 2am Eastern. Between 2/15/12 and 10/14/12, representatives are available Monday–Friday, 8 a.m. to 2 a.m. Eastern and calls to these numbers are free.

For more information, please visit pages 98-101 of the Medicare and You 2012 Publication listed on the Web site listed below:

<http://www.medicare.gov/publications/pubs/pdf/10050.pdf>

If you have any questions, please call Customer Service at the number listed above.

Sincerely,
WellCare Prescription Insurance, Inc.

WellCare is a Medicare-approved Part D sponsor.